



**CARRIGTWOHILL
PHARMACY**

Loyalty Card

Title:

Miss ☐ Mrs ☐ Ms ☐ Mr ☐ Other ☐

Gender:

Male ☐ Female ☐

First Name:

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Surname:

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I am happy to receive offers and coupons by post ☐

Address:

Date of Birth:

		/			/				
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I am happy to be contacted by email ☐

Email Address:

@														

I am happy to be contacted by text ☐

Mobile Phone Number:

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Loyalty Card Number:

(to be completed by Carrigtwohill Pharmacy)

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I've read the terms & conditions on the back of this form, and am happy to accept them ☐

Signature:

your community pharmacy...caring for Carrigtwohill

Terms & Conditions

The Programme

1. The Carrigtwohill Pharmacy Loyalty Cards are issued by Carrigtwohill Pharmacy and remain the property of Carrigtwohill Pharmacy. Carrigtwohill Pharmacy reserve the right to decline, to issue or withdraw the Loyalty Cards or Points at any time, or to alter, amend or terminate the Loyalty Card Programme at any time without prior notice and participants may be removed from the Programme at any time at the discretion of Carrigtwohill Pharmacy.
2. All participants in the Loyalty Card Programme must reside in the Republic of Ireland or Northern Ireland and must be at least 18 years old on the date of issue of their loyalty card.
3. The Loyalty Card is non transferable. It can only be used by the original applicant or by a member of that applicant's immediate family, provided they are over 18 years of age and reside at the same address as the applicant.
4. The Loyalty Cards can only be used in Carrigtwohill Pharmacy. To collect Points for offers (such as money-off offers), the Loyalty Card can only be used in Carrigtwohill Pharmacy where it was issued to you.
5. The Carrigtwohill Pharmacy Loyalty Card Programme is for consumer participation only.
6. Loyalty Card holders are responsible for the proper use and security of Loyalty Cards and the Points accumulated on them.

Collecting Points

1. To collect Points, a customer must present his/her Loyalty Card at the checkout during a transaction.
2. There must be a total spend of at least €1 in a single transaction for that transaction to qualify for the collection of Points.
3. For every €1 spent in a single transaction, 1 Point will be awarded redeemable against Carrigtwohill Pharmacy Loyalty Card Programme. For example, where a transaction worth €37.00 was completed in Carrigtwohill Pharmacy, a customer can expect to receive 37 Points which equates to 37 cent.
4. Points will not be awarded upon the purchase of the following goods: Prescription items, licensed medicines, infant milks (up to 6 months) and gift vouchers. Other products and ranges may be excluded at any time and without prior notice and such changes will be at the discretion of Carrigtwohill Pharmacy or as directed by Irish or EU legislation.
5. Points collected do not have any monetary value and cannot be exchanged for cash.

Redemption

1. Rewards can be redeemed only in-store.
2. In order to redeem a reward, enough Points must have been accumulated to cover the full requirements of individual reward offers. In cases where the amount of Points collected does not meet the full requirements of a particular reward, those Points cannot be used as partial redemption for that reward.
3. These terms and conditions can be viewed on the carrigtwohillpharmacy.com website or in-store.
4. In the case of all rewards, upon redemption, the appropriate number of Points will be removed from the customer's Loyalty Card.
5. Points do have an expiry date which varies by the offer they are collected for. Expiry date details are contained within the terms and conditions specific to each reward category and may be subject to change. Bonus Rewards points will expire after 12 months.
6. All rewards must be availed of within the time periods advised in the terms and conditions specific to each reward.
7. All rewards are subject to availability and may be altered or withdrawn.

General

1. Individual customers can only hold one Loyalty Card account.
2. In the event that a member's Loyalty Card is damaged, lost or stolen, a replacement Loyalty Card will be available. It is the customer's responsibility to make it known to the staff member providing the new card that it is to replace a lost card in order to allow them to transfer the balance from the lost card onto the new one. Replacement Loyalty Cards must be picked up in Carrigtwohill Pharmacy and registration shall be completed in the pharmacy.
3. Loyalty Cards that have not been used at all, for a period of 12 months consecutively, will be deemed invalid and any points that have accumulated on those Loyalty Cards will be cancelled.

Data Protection

Personal details that you supply during the application process will be held by Carrigtwohill Pharmacy and will be held in the strictest confidence. We may, however, use the information you supply for the following purposes:

1. To help manage the Carrigtwohill Pharmacy Loyalty Card Programme and improve the way we run it.
2. To help us understand our customer's shopping habits.
3. Unless you indicate otherwise, to advise you by postal mail, email, text or via social media of promotions and other goods and services offered by Carrigtwohill Pharmacy which may be of interest to you or your household
4. We may also use and share information relating to sets or groups of customers, to enhance our understanding of customer behaviour and enable us to improve our service in general and we will share your details with businesses that process Loyalty Card information on our behalf (e.g. printers who need certain details to print our mailings and service providers who administer certain aspects of the Real Rewards Programme for us).

You have the right to request your data currently held by us and to rectify or remove personal details, by writing to Carrigtwohill Pharmacy, Carrigtwohill, Co. Cork. You can also access and change your data in-store via Customer Services, and online. Alternatively, a "Change of Details" form will be provided in-store for those who do not have online access.

Please note, a minimum level of registration information is required for you to be able to redeem your rewards.